

Title Page:

STRATEGIC PLAN

FOR

Appomattox Court House National Historical Park
OCTOBER 1, 2007 - SEPTEMBER 30, 2011

Results Act and Planning Cycle:

PREFACE

This five-year Strategic Plan has been written for one or more units of the greater National Park System administered by the National Park Service, U.S. Department of the Interior. The National Park System preserves outstanding representations of America's natural, cultural, and recreational resources of national significance. These resources constitute a significant part of America's heritage, character, and future. The National Park Service not only directly and indirectly preserves these national treasures; it also makes them available to millions of visitors from throughout the country and the world every year.

This Strategic Plan was written to fulfill the requirements of Section 104 of the National Parks Omnibus Management Act of 1998. This legislation requires all field units of the National Park System prepare Strategic Plans and Annual Performance Plans consistent with the Government Performance and Results Act of 1993 and make these documents available to the public. The law was a catalyst for our staff to examine its fundamental mission and to take a fresh, longer range view, in precise terms, of what results or outcomes we needed to achieve to more effectively and efficiently accomplish that mission.

The Government Performance and Results Act (GPRA) is one of the most recent and comprehensive of a number of laws and executive orders directing federal agencies to join the "performance management revolution" already embraced by private industry and many local, state, and national governments. Performance management ensures that daily actions and expenditure of resources are guided by long- and short-term goal setting in pursuit of accomplishing an organization's primary mission, followed by performance measurement and evaluation. Importantly, GPRA mandates that long-term and annual goals be results or outcomes rather than outputs (activities, products, or services) and that they be "objective, quantifiable, and measurable" so that performance can be adequately measured and reported, and progress on mission accomplishment assessed.

GPRA requires federal agencies to develop and use three primary documents in conducting their business. These documents are also to be submitted to the Congress and the Office of Management and Budget (OMB):

1. Strategic Plan of no less than five years duration, reviewed and revised every three years, and containing:

- * mission statement based in law, executive order, etc.;
- * long-term goals, which are objective, quantified, and measurable, to accomplish mission;
- * how goals will be accomplished, is the plan data and narrative showing "...operational processes, skills and technology, and the human, capital, information and other resources required to meet those goals...";
- * relationship of annual goals to long term goals, a description of how long term goals are carried out in annual goal increments;
- * key external factors which could positively or negatively affect goal accomplishment;
- * GPRA also requires consultation with affected and interested parties in the development of the Strategic Plan, and it requires that the plan be
- * developed by federal employees (versus contractors, etc.).

2. Annual Performance Plan tiered off the Strategic Plan each year, showing how long term goals will be accomplished in annual increments, and containing:

- * annual goals to incrementally achieve long-term goals in Strategic Plan;
- * annual work plan explaining how annual goals will be accomplished - "briefly describe the operational processes, skills and technology, and the human, capital, information and other resources required to meet the performance goals...." and
- * basis for measuring results - "...provide a basis for comparing actual program results with the established performance goals...."

3. Annual Performance Report reviewing each year's successes and failures and identifying areas where activities

or goals need to be revised in the future, addressing:

- * what annual goals were met or exceeded;
- * what annual goals were not met;
- * why annual goals were not met; and
- * what remedial action will be taken for goals not met.

ABOUT THIS PLAN

In consultation with Congress, OMB and other interested parties, the National Park Service (NPS) developed its own GPRA implementation process. In 2004 the Department of the Interior (DOI) produced a Strategic Plan requiring all agencies in the Department to be aligned with. It is available on the Internet at http://www.doi.gov/ppp/strat_plan_fy2003_2008.pdf.

Individual park plans address the long-term goals in the NPS and DOI plans that are appropriate to the individual units as parts of the overall National Park System and its mission. Then they add goals specific to their own legislative mandates, missions, resources, visitor services, and issues. The park plans, then, are a blend of national and local priorities and goals.

This Strategic Plan follows that pattern. It contains a mission statement born out of the NPS organic act as well as the specific legislation or proclamation establishing the park. It contains mission goals, closely paralleling the "servicewide" mission goals that illustrate in broad brushstroke what we do far beyond five years - "in perpetuity" - to accomplish our stated mission. It then contains long-term goals, which target in quantifiable, measurable ways what we will accomplish in the next four years toward achieving our overall mission goals and mission. The long-term goals address both appropriate "servicewide" goals as well as park-specific outcomes. The goal numbering protocol follows that of the NPS plan with park-specific suffixes. Since not all servicewide goals apply to every park, some numbers may be skipped. In addition, there are numbers containing 0's which are not in the servicewide plan and indicate park-specific goals.

Each long-term goal is repeated with one or more explanatory paragraphs that give background, detail, and other information useful to help the reader understand the goal as well as to sketch in how the goal will be accomplished. The figures in the tables and narrative for each goal contain any general information about "How Goals will be Accomplished", including staffing, fiscal, infrastructure, and other resources available to achieve the plan's long-term goals.

It should be noted that the goals in this plan are generally predicated on "flat budgets". Other than increases for inflation, we assumed no major increases in funding. Where increases in appropriations are known or are likely, they were taken into account. Where other funding sources (donations, fee revenues, etc.) are "reasonably assured", they too are taken into consideration when setting performance targets. Obviously, limits on funding constrain what can be accomplished toward our goals and mission. GPRA, however, is distinctly not about discussing budget shortfalls or requesting or justifying additional funding. Rather it is about planning, managing, and communicating what we can accomplish with the resources we already have while at the same, providing accountability for those resources.

Each year that the Strategic Plan is in effect, there will be a companion Annual Performance Plan which shows in annual goals, that year's targeted incremental achievement of each long-term goal, and a work plan for accomplishing that increment. Each year there will also be an Annual Performance Report discussing actual achievement of the prior year's annual goals and progress on long-term goals.

Copies of this Strategic Plan can be requested from the superintendent. Questions and comments are welcome and encouraged and can be addressed to the superintendent. Copies of the most current Annual Performance

Plan and Annual Performance Report are also available on request, with questions and comments equally welcome.

Park Background Information:

Appomattox Court House NHP is a vital part of America's national system of parks, monuments, battlefields, recreation areas, and other natural and cultural resources. Established by an Act of Congress in 1930, Appomattox Court House NHP is located in Appomattox, Virginia. Containing 1,743 acres, the park preserves in perpetuity the village of Appomattox Court House where, on April 9th, 1865, General Robert E. Lee surrendered the Confederate Army of Northern Virginia to Union General Ulysses S. Grant, and makes this valuable part of America's heritage available to over 150,000 visitors each year for their experience, enjoyment, understanding, and appreciation.

Appomattox Court House NHP is currently in the process of revising its General Management Plan. The 1977 Park Master Plan was the last management plan at Appomattox Court House.

Mission of National Park Service at Appomattox Court House NHP.

The mission of the National Park Service at Appomattox Court House NHP is rooted in and grows from the park's legislated mandate found in several Acts of Congress mandating the study and establishment of "Appomattox Court House National Historical Monument" (44 Stat. 9, 1926; 46 Stat. 777, 1930; and Stat. 1277, 1305 in 1931) and supplemented by 68 Stat. 54 changing the name to "Appomattox Court House National Historical Park." Our mission statement is a synthesis of this mandated purpose, plus the park's primary significance as itemized below.

Legislative Intent

The Act creating Appomattox Court House National Historical Park] mandated the National Park Service to:

- commemorate the termination of the War between the States which was brought about by the surrender of the army under General Robert E. Lee to Lieutenant General U.S. Grant at Appomattox Court House in the state of Virginia, on April 9, 1865.
- honor those who engaged in this tremendous conflict.

Purpose

Therefore, the purpose of Appomattox Court House National Historical Park is to commemorate the effective termination of the Civil War brought about by the surrender of the Confederate Army of Northern Virginia, under General Robert E. Lee to the Union Army under Lt. General Ulysses S. Grant at Appomattox Court House, Virginia on April 9, 1865 and for the further purpose of honoring those who engaged in this tremendous conflict.

Significance

The primary significance of Appomattox Court House National Historical Park can be summarized as:

- the site of the surrender of the Army of Northern Virginia under General Robert E. Lee to Lieutenant General Ulysses S. Grant, commander of the Union forces, April 9-12, 1865, effectively marking the end of the Civil War.
- the site of the Battle of Appomattox Court House on April 9, 1865, which led directly to the surrender.

-the site where re-unification for the nation commenced with the terms of the surrender and magnanimous actions of Union and Confederate soldiers at Appomattox Court House.

Key External Factors Affecting Plan's Accomplishment

The General Management Plan revision process may have a large impact on the accomplishment of goals set forth in this Strategic Plan for 2004-2008. The new General Management Plan will direct operations of this park for the next twenty or so years. Other factors such as staffing and budgets will also affect the accomplishment of this plan.

Consultation

We consulted directly and indirectly with a variety of individuals and organizations in developing our original strategic plan. Press releases during the past two years concerning our strategic plan and annual performance plan and posting of those plans on the park's website have not generated any inquiries or other response. Because this latest version of the plan incorporates only minor revisions from our earlier plan, we have not conducted additional, formal consultation on this revision of our plan.

Strategic Plan Preparers

The following park staff members were intimately and extensively involved in preparing this strategic plan:

Reed Johnson - Superintendent (434) 352-8987 Reed_Johnson@nps.gov

Doyle Sapp - Chief of Education and Visitor Services and GPRA Coordinator (wrote this Strategic Plan) (434)352-8987 (Ext. 27)

Ruth Sawyer- Administrative Officer

Patrick Schroeder - Historian

Joe Williams - Curator

Brian Eick - Natural Resources Manager

John Spangler - Facility Manager

Strategic Plan Report, FY 2007-2011

Park/ Program Name: APPOMATTOX COURT HOUSE NHP

Park/ Program Org Code: 4180

Date Last Updated: November 06, 2006

DOI Goal ID Number:

NPS Goal ID Number: la1B

Park/ Program Goal ID Number: la1B

NPS Servicewide Goal Description (Mission or Long-term Goal text):

Invasive plant species: Acres infested with invasive plant species controlled

Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):

By September 30, 2011, 401 canopy acres (22% of 1840 acres) of APCO lands infested with invasive (non-native) plants are controlled.

*Target
Year:*

2011

*Performance Indicator
(what is measured):*

Invasive plant acres

Unit Measure:

acres

Condition (Desired):

Contained

*Total # Units in
Baseline:*

1840

*Status in Base
Year (# Meeting
Condition):*

5-Year Results Plan:

Exotic vegetation is defined as invasive, nonnative plant species that pose a threat to native species and natural processes and for which effective and feasible treatments are available. An integrated pest management approach will be used to control a variety of invasive species including johnsongrass, Ailanthus, Japanese barberry, privet, bull and Canada thistles, spotted knapweed and multiflora rose.

Exotic vegetation directly affects natural resources and can result in severe and persistent changes to habitat conditions and ecosystem functions disrupting natural processes.

Additionally, inventory and monitoring of invasive plants to locate new infestations as well as determine the effectiveness of control efforts will be conducted yearly. Measurement of this goal will be based on the results of the inventory and monitoring program.

Strategic Plan Report, FY 2007-2011

Park/ Program Name: APPOMATTOX COURT HOUSE NHP

Park/ Program Org Code: 4180

Date Last Updated: November 06, 2006

DOI Goal ID Number:

NPS Goal ID Number: la4A

Park/ Program Goal ID Number: la4A

NPS Servicewide Goal Description (Mission or Long-term Goal text):

Water quality: miles of streams and rivers meeting State water quality standards

Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):

By September 30, 2011, 8 miles of APCO streams and rivers (100% of 8 miles) meet State water quality standards.

*Target
Year:*

2011

*Performance Indicator
(what is measured):*

Water quality

Unit Measure:

Miles

Condition (Desired):

Unimpaired

*Total # Units in
Baseline:*

8

*Status in Base
Year (# Meeting
Condition):*

8

5-Year Results Plan:

The Clean Water Act Section 303 and Environmental Protection Agency Regulations (40 CFR section 130.7) require States to publicly list all waters that do not support existing or designated beneficial uses, such as recreation and aquatic life support. Sources of pollution that frequently degrade water quality include, but are not limited to, industrial and municipal point discharges, agricultural non-point run-off, and atmospheric deposition. Good water quality in parks is imperative to the persistence of natural aquatic communities and to the consumptive and recreational use of water by visitors. Ensuring the integrity of water quality in parks, therefore, is fundamental to the mission of the National Park Service.

Appomattox Court House NHP lies within the Chesapeake Bay Watershed and contains 8.2 miles of streams within the park boundary. Currently, the streams within the park meet state and federal Clean Water Act water quality standards as reported by the Water Resources Division.

This goal will be measured each year by obtaining information from State NPDES permits, notices of violation, and/or the State section 303(d) list.

Strategic Plan Report, FY 2007-2011

Park/ Program Name: APPOMATTOX COURT HOUSE NHP

Park/ Program Org Code: 4180

Date Last Updated: November 06, 2006

DOI Goal ID Number:

NPS Goal ID Number: Ia5

Park/ Program Goal ID Number: Ia5

NPS Servicewide Goal Description (Mission or Long-term Goal text):

Resource Condition: number of Historic structures in good condition

Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):

By September 30, 2011, 46 (84% of 55) of APCO historic structures are in good condition.

Target
Year:

2011

Performance Indicator
(what is measured):

Condition

Unit Measure:

Each structure

Condition (Desired):

Good

Total # Units in
Baseline:

55

Status in Base
Year (# Meeting
Condition):

46

5-Year Results Plan:

The List of Classified Structures (LCS) is the primary computerized database containing condition information on the estimated 25,000 park historic and prehistoric structures. Structures on the LCS are on, or eligible for, the National Register of Historic Places, or are otherwise treated as cultural resources. Appomattox Court House contains 55 ¿structures¿ on the LCS, which includes not only buildings such as the McLean House (site of the Surrender meeting), Clover Hill Tavern complex, Isbell House, Courthouse , etc. but roads, parking lots, and the Maintenance Complex, as well. ¿Condition¿, as used in this goal, is not an indication of the amount of work required to maintain a structure. National Park Service standards define condition in terms of the character, material, and stability of the structure. Good condition is where the structure and significant features need only routine or cyclic maintenance, though that maintenance may be significant. This goal will be measured at the end of each year by using standard condition assessment and inventory reports to determine the condition of LCS structures in the park.

Strategic Plan Report, FY 2007-2011

Park/ Program Name: APPOMATTOX COURT HOUSE NHP

Park/ Program Org Code: 4180

Date Last Updated: November 06, 2006

DOI Goal ID Number:

NPS Goal ID Number: Ia6

Park/ Program Goal ID Number: Ia6

NPS Servicewide Goal Description (Mission or Long-term Goal text):

Resource Condition: number of preservation and protection standards met for park museum collections

Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):

By September 30, 2011, 697 (78% of 884) applicable preservation and protection standards for APCO's museum collections are met.

*Target
Year:*

2011

*Performance Indicator
(what is measured):*

Applicable standards

Unit Measure:

Each standard

Condition (Desired):

Standards meet

*Total # Units in
Baseline:*

884

*Status in Base
Year (# Meeting
Condition):*

697

5-Year Results Plan:

APCO has reduced the number of facilities used for the storage of museum artifacts, resulting in a decrease in the numbers of baseline questions from 910 to 768. The percentage of standards met is currently 76%, which exceeds the longterm Servicewide goal of 75.5%.

Strategic Plan Report, FY 2007-2011

Park/ Program Name: APPOMATTOX COURT HOUSE NHP

Park/ Program Org Code: 4180

Date Last Updated: November 06, 2006

DOI Goal ID Number:

NPS Goal ID Number: la7

Park/ Program Goal ID Number: la7

NPS Servicewide Goal Description (Mission or Long-term Goal text):

Resource Condition: number of the cultural landscapes in good condition

Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):

By September 30, 2011, 1of (50% of 2) of APCO cultural landscapes are in good condition.

Target
Year:

2011

Performance Indicator
(what is measured):

Unit Measure:

Condition (Desired):

Total # Units in
Baseline:

Status in Base
Year (# Meeting
Condition):

Condition

Each landscape

Good

2

1

5-Year Results Plan:

Cultural landscapes range from large rural tracts covering several thousand acres, such as the Gettysburg battlefield and the Blue Ridge Parkway, to formal designed landscapes of less than two acres, such as Frederick Law Olmsted's home and studio. Cultural landscapes provide the physical environment associated with historical events and reveal aspects of our country's origins and development through their form, features and use. They also illustrate the relationships among park cultural and natural resources. The CLI is a national inventory of all park landscapes having historical significance. The CLI contains information on the location, historical development, and current management of cultural landscapes including condition. The Cultural Landscapes Automated Inventory Management Information System (CLAIMS) is an analytical tool for assessing information associated with the CLI. NPS Management Policies require that the cultural landscape(s) be maintained, as much as is possible, as they were in the time period that the park is mandated to preserve, protect and interpret. The cultural landscape(s) for Appomattox Court House have never been officially identified or listed on the Cultural Landscapes Inventory. Since the park's primary feature is the restored 19th century village of Appomattox Court House, the park contains a least one, if not several cultural landscapes. Currently, there are two identified cultural landscapes at APCO. One of two are in good condition. No additional CLIs are currently scheduled before FY08, but condition reassessments are tentatively scheduled for FY05. The measurement of this goal is the Servicewide Cultural Landscape Inventory maintained at the Washington Office level. The grounds, gardens, lawns, etc. that comprise the park are routinely inspected and evaluated by the Chief of Maintenance. Mowing, gardening, forestry, etc. is then prioritized and completed.

Strategic Plan Report, FY 2007-2011

Park/ Program Name: APPOMATTOX COURT HOUSE NHP

Park/ Program Org Code: 4180

Date Last Updated: November 06, 2006

DOI Goal ID Number:

NPS Goal ID Number: la8

Park/ Program Goal ID Number: la8

NPS Servicewide Goal Description (Mission or Long-term Goal text):

Resource Condition: number of archeological sites in good condition

Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):

By September 30, 2011, 42 (63% of 67) of APCO archeological sites are in good condition.

Target
Year:

2011

Performance Indicator
(what is measured):

Unit Measure:

Condition (Desired):

Total # Units in
Baseline:

Status in Base
Year (# Meeting
Condition):

Condition

Each archeological site

Good

60

46

5-Year Results Plan:

The condition assessment of an archeological site is normally performed, documented, and periodically updated by a professionally qualified archeologist and/or park staff who have been trained by professional archeologists in conducting condition assessments. The condition information is recorded in the ASMIS as one of the data standards for archeological site inventory and evaluation at the national level.

The definition of "good condition" was revised from the original RMP Guideline by the NPS Archeological Cluster Coordinators based on the recommendations of the ASMIS Data Standards Committee in FY 2000. An assessment that a site is in good condition indicates that the site is stable and its current archeological values are not threatened. A site in good condition is not deteriorating from either natural processes, such as erosion, or human impacts, such as vandalism, looting, or visitor use.

The number of sites listed in ASMIS was raised from 48 to 67, as a result of an assessment last FY. All archeological sites at APCO are now listed in ASMIS.

This goal will be measured at the end of each fiscal year by determining the status of sites which do or do not have condition assessments.

Strategic Plan Report, FY 2007-2011

Park/ Program Name: APPOMATTOX COURT HOUSE NHP

Park/ Program Org Code: 4180

Date Last Updated: November 06, 2006

DOI Goal ID Number:

NPS Goal ID Number: Ila1A

Park/ Program Goal ID Number: Ila1A

NPS Servicewide Goal Description (Mission or Long-term Goal text):

Visitors: Percent of park visitors satisfied with appropriate park facilities, services, and recreational opportunities.

Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):

By September 30, 2011, 95% of visitors to APCO are satisfied with appropriate park facilities, services, and recreational opportunities.

*Target
Year:*

2011

*Performance Indicator
(what is measured):*

Unit Measure:

Condition (Desired):

*Total # Units in
Baseline:*

*Status in Base
Year (# Meeting
Condition):*

Visitor satisfaction

percent

Satisfied

95

5-Year Results Plan:

NPS visitor evaluations of park facilities, services, and recreational opportunities are important and useful in improving visitor services. The Visitor Survey Card Data Report, a system developed and administered for the National Park Service by the University of Idaho, was first used in 1998 to measure visitor satisfaction in NPS units. A visitor is "satisfied" if the response to this question is either "very good" or "good." The annual servicewide goal for visitor satisfaction is 95%. While many factors affect visitor use and enjoyment, this goal focuses on the facilities, services, and recreational opportunities that parks provide for visitor use, comfort, and enjoyment.

The survey conducted at Appomattox Court House in July 2002 produced a 100% approval rating with a response rate of 25%. Overall, the survey indicates that visitors are satisfied with the services and facilities. The goal now becomes one of maintaining this level for FY 2005. Village maintenance which includes cleaning and maintaining facilities, infrastructure, exhibitory, etc. are under this category. Also included is providing quality customer service to the visitors by the Interpretive Division.

Measurement of this goal will be determined through the results of the annual VSC survey.

Strategic Plan Report, FY 2007-2011

Park/ Program Name: APPOMATTOX COURT HOUSE NHP

Park/ Program Org Code: 4180

Date Last Updated: November 06, 2006

DOI Goal ID Number:

NPS Goal ID Number: Ila2A

Park/ Program Goal ID Number: Ila2A

NPS Servicewide Goal Description (Mission or Long-term Goal text):

Visitors: The number of visitor accident/incidents

Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):

By September 30, 2011, the annual number of visitor accidents/incidents at APCO is no higher than its baseline number of 0 (FY2003-2011).

Target
Year:

2011

Performance Indicator
(what is measured):

Unit Measure:

Condition (Desired):

Total # Units in
Baseline:

Status in Base
Year (# Meeting
Condition):

Accidents/incidents

Each accident/incident

Reduced

0

5-Year Results Plan:

More than 265 million recreational and non-recreational visits to units of the national park system occurred in FY 1999 accounting for 134 million visitor days.

A visitor accident/incident is an accidental event or incident that results in a serious injury or illness that requires treatment at a medical facility, or death while the visitor is involved in the direct use of, or interaction with, park facilities, roads, waters or resources, or resulting from operating a motor vehicle or vessel under the influence of alcohol or drugs. For purposes of reporting to this goal, incidents resulting from pre-existing medical conditions, property damage, and most activities of a criminal nature are not included.

The Safety Officer and Safety Committee continues to review all visitor accidents and propose possible mitigation to prevent future occurrences. In conjunction with the park Safety Officer, the Committee regularly inspects the park for potential hazards to the public and provides follow-up to ensure their resolution. This has proven to be effective and will continue in FY 2005. In FY 2004, there were zero visitor accidents.

This goal will be measured by determining the number of ¿reportable¿ accidents at the end of each fiscal year.

Strategic Plan Report, FY 2007-2011

Park/ Program Name: APPOMATTOX COURT HOUSE NHP

Park/ Program Org Code: 4180

Date Last Updated: November 06, 2006

DOI Goal ID Number:

NPS Goal ID Number: Ila2B

Park/ Program Goal ID Number: Ila2B

NPS Servicewide Goal Description (Mission or Long-term Goal text):

Visitors: number of visitor fatalities

Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):

By September 30, 2011, the annual number of visitor fatalities at APCO will remain at zero.

Target
Year:

2011

Performance Indicator
(what is measured):

Fatalities

Unit Measure:

Each fatality

Condition (Desired):

Reduced

Total # Units in
Baseline:

0

Status in Base
Year (# Meeting
Condition):

5-Year Results Plan:

A visitor fatality is the death of a person who is not an on-duty NPS employee, volunteer, cooperater, or contractor that meets the following criteria:

- Death involves the direct use of, or interaction with, park facilities, roads, waters, or resources,
- Although criminal in nature, deaths resulting from operating a motor vehicle or vessel under the influence of alcohol or drugs are to be reported.

The Safety Officer and Safety Committee continues to review all visitor accidents and propose possible mitigation to prevent future occurrences. In conjunction with the park Safety Officer, the Committee regularly inspects the park for potential hazards to the public and provides follow-up to ensure their resolution. This has proven to be effective and will continue in FY 2005.

This goal will be measured by determining the number of "reportable" accidents at the end of each fiscal year.

Appomattox Court House NHP has not had a visitor fatality from FY2000 onward.

Strategic Plan Report, FY 2007-2011

Park/ Program Name: APPOMATTOX COURT HOUSE NHP

Park/ Program Org Code: 4180

Date Last Updated: November 06, 2006

DOI Goal ID Number:

NPS Goal ID Number: IIb1

Park/ Program Goal ID Number: IIb1

NPS Servicewide Goal Description (Mission or Long-term Goal text):

Visitors: Percent of visitors that understand and appreciate the significance of the park they are visiting

Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):

By September 30, 2011, 87% of APCO visitors understand the significance of the park

*Target
Year:*

2011

*Performance Indicator
(what is measured):*

Visitor understanding

Unit Measure:

percent

Condition (Desired):

Understand

*Total # Units in
Baseline:*

85

*Status in Base
Year (# Meeting
Condition):*

5-Year Results Plan:

This goal measures visitors' grasp of a park's significance. Visitors' understanding and appreciation increases as they enjoy the park and its resources and learn about why the park was established and the significance of its resources. Visitor understanding is defined as "to grasp meaning". All park efforts to provide visitors information, orientation, interpretation, and education are park activities that help visitors discover the most significant meanings to them in the park, and make connections between the tangible natural and cultural resources and the intangible values that reside within the park.

Park significance is defined as "the set of themes describing a parks unique contribution to the national park system." Examples include: outstanding scenery, geology or natural features, unique flora or fauna, cultural/historical importance or recreational value

Strategic Plan Report, FY 2007-2011

Park/ Program Name: APPOMATTOX COURT HOUSE NHP

Park/ Program Org Code: 4180

Date Last Updated: November 06, 2006

DOI Goal ID Number:

NPS Goal ID Number: IVa6A

Park/ Program Goal ID Number: IVa6A

NPS Servicewide Goal Description (Mission or Long-term Goal text):

Employees: Number of employee accidents (DART)

Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):

By September 30, 2011, the number of APC) employee lost-time injuries is maintained at or below the previous 5-year annual average number of 1

*Target
Year:*

2011

*Performance Indicator
(what is measured):*

Unit Measure:

Condition (Desired):

*Total # Units in
Baseline:*

*Status in Base
Year (# Meeting
Condition):*

Injuries or fatalities

Each injury or fatality

Reduced

1

5-Year Results Plan:

Each year, the National Park Service temporarily loses approximately 6% of its employees due to work-related injuries and illnesses that take them off the job for more than one day (the lost-time injury rate). Results of this goal be a reduced employee lost-time injury rate (the rate of injuries resulting in employee lost time due to on-the-job injuries/illnesses). This goal will be measured by the park reporting the number of lost-time injuries for each fiscal year. Annual performance (annual lost-time injuries per 200,000 labor hours) for each fiscal year will be provided by the Washington Risk Management office.

Strategic Plan Report, FY 2007-2011

Park/ Program Name: APPOMATTOX COURT HOUSE NHP

Park/ Program Org Code: 4180

Date Last Updated: November 06, 2006

DOI Goal ID Number:

NPS Goal ID Number: IVa6B

Park/ Program Goal ID Number: IVa6B

NPS Servicewide Goal Description (Mission or Long-term Goal text):

Employees: Number of servicewide Continuation of Pay (COP) hours

Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):

By September 30, 2011, the number of APCO hours of Continuation of Pay is at or below 24.

*Target
Year:*

2011

*Performance Indicator
(what is measured):*

COP hours

Unit Measure:

Each COP hour

Condition (Desired):

Reduced

*Total # Units in
Baseline:*

24

*Status in Base
Year (# Meeting
Condition):*

5-Year Results Plan:

This goal is closely related to IVa6A, but rather than the "accident rate" measures the costs of "Continuation of Pay" (COP) for employees who have sustained a job related injury or illness (usually called "worker's compensation"). Data to measure this goal will be provided by the WASO Risk Management Program, and will be obtained from the Federal Personnel Payroll System.

Strategic Plan Report, FY 2007-2011

Park/ Program Name: APPOMATTOX COURT HOUSE NHP

Park/ Program Org Code: 4180

Date Last Updated: November 06, 2006

DOI Goal ID Number:

NPS Goal ID Number: IVb1A

Park/ Program Goal ID Number: IVb1A

NPS Servicewide Goal Description (Mission or Long-term Goal text):

Partners: NPS has X community partnerships designed to enhance the NPS's ability to manage resources

Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):

By September 30, 2011 APCO has ten community partnerships designed to enhance the park's ability to manage recreation activities seamlessly.

*Target
Year:*

2011

*Performance Indicator
(what is measured):*

Unit Measure:

Condition (Desired):

*Total # Units in
Baseline:*

*Status in Base
Year (# Meeting
Condition):*

Park Partnerships

Each partnership

Established

10

5-Year Results Plan:

Lee's Retreat Civil War Trail ∫ a consortium of state and local government entities that maintain a guided tour route covering the April 1865 retreat of the Confederate Army of Northern Virginia from Petersburg to Appomattox Court House, VA.

Robert E. Lee Soil and Water Conservation District ∫ They have provided technical assistance and talks to the park. We provide well managed waterways.

Virginia Department of Game and Inland Fisheries ∫ They provide assistance with native grass restoration. The park helps sustain local quail populations by having native grasses.

Greater Lynchburg Environmental Network ∫ They promote environmental awareness and hope to be a funding source for projects in the future. I stay on their mailing list and sometimes (rarely) attend their meetings.

Virginia Department of Forestry ∫ They provide technical assistance.

Holiday Lake 4-H Center ∫ would provide volunteer staff for programs; we would provide training, supervision and help promote their program.

Lynchburg College ∫ We have a cooperative agreement for water quality studies. We are also a work site for their interns. They provide technical assistance and we provide field study areas for their students.

Williamsburg Foundation ∫ provide archeological and related research services as part of an internship training program for college students.

Strategic Plan Report, FY 2007-2011

Park/ Program Name: APPOMATTOX COURT HOUSE NHP

Park/ Program Org Code: 4180

Date Last Updated: November 06, 2006

Eastern National is the park's cooperating association.

Region 2000 is the business enterprise, community development and regional coordinating organization for the greater Lynchburg area.

Strategic Plan Report, FY 2007-2011

Park/ Program Name: APPOMATTOX COURT HOUSE NHP

Park/ Program Org Code: 4180

Date Last Updated: November 06, 2006

DOI Goal ID Number:

NPS Goal ID Number: IVb2

Park/ Program Goal ID Number: IVb2

NPS Servicewide Goal Description (Mission or Long-term Goal text):

Visitors: Number of visitors served by facilitated programs

Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):

By September 30, 2011, APCO's attendance at facilitated programs will be maintained at the FY 2005 level of 191948

*Target
Year:*

2011

*Performance Indicator
(what is measured):*

Unit Measure:

Condition (Desired):

*Total # Units in
Baseline:*

*Status in Base
Year (# Meeting
Condition):*

Facilitated programs

Each visitor

attended

191948

5-Year Results Plan:

Attendance by the public to programs offered at NPS parks is one measure of the success of the program offered. Careful planning based upon decisions sdt out in the Park Comprehensive Interpretive Plans will ensure the greatest variety of experiences to the greatest number in all age groups. Individual park programs should each have and Individual Service Plan (ISP) that specifies the intent of the program, the audience and times that it is offered. A park interpretation and education program should seek to offer something to everyone. While attendance at personal services programs can fluctuate wildly from year to year based on unpredictable trends in gas prices, bad weather and unexpected emergencies it is necessary to provide a well thought out program.

Note: Appomattox Court House NHP will use the FY2000-2004 average.

Strategic Plan Report, FY 2007-2011

Park/ Program Name: APPOMATTOX COURT HOUSE NHP

Park/ Program Org Code: 4180

Date Last Updated:

DOI Goal ID Number:

NPS Goal ID Number: OVERHEAD

Park/ Program Goal ID Number: OVERHEAD

NPS Servicewide Goal Description (Mission or Long-term Goal text):

Overhead

Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):

Longterm goal text not available. Enter the text on the
Annual Work Plan Results tab for the final year of the
Strategic Plan.

*Target
Year:*

2011

*Performance Indicator
(what is measured):*

Unit Measure:

Condition (Desired):

*Total # Units in
Baseline:*

*Status in Base
Year (# Meeting
Condition):*

5-Year Results Plan:

Strategic Plan Report, FY 2007-2011
